Co-op Housing Education Conference

Spring 2015 Saturday, April 11



MORNING WORKSHOPS 9:30 AM TO 12:30 PM

Mind your own business
Do you want to make your next board
meeting more meaningful and productive? Come
prepared to challenge the way you've done
business in the past. We'll practice building
the ideal board meeting agenda. Together we'll
identify the real business of the board and those
items that should never make the agenda.

Resolving disputes in your co-op NEW

When should the co-op get involved (or not) in member conflicts? We'll explore a new approach based on Model Rules 2.0. We will also look at what gets in the way of effective responses to conflict and review the best options for resolving disputes. *this workshop pairs well with #8 in the afternoon*

Full workshop details and workshop leaders at: www.chf.bc.ca

3 Legal duties of directors: where theory meets reality

Join us for an energetic discussion about the legal duties of co-op directors — the theory and the practice. How can co-op directors meet the daily challenge of good governance? When and why do they fail? We'll tackle some tough examples and explore some best practices in good governance and principled leadership.

End of operating agreements: the essential checklist NEW

Many co-ops just don't know how to start planning for the end of their operating agreements. We can make things easier with our essential checklist of critical issues and actions. You'll leave this workshop feeling more knowledgeable and confident that you're ready to help your co-op face the challenges of the future.

Click on hyperlinked text for full workshop descriptions and names of facilitators.

Please post

Asset management, refinancing and green infrastructure NEW

Join us for a discussion of how asset management planning can help with decisions around capital planning and costing, the role of refinancing in long-term planning and how incorporating green infrastructure improvements can contribute to sustainable communities and long term viability.

Fast forward: co-op communications in 2015 NEW

Getting reliable member input and keeping members informed and engaged has never been more important. Let us help you get it right and build a powerful 21st century communications plan for your co-op.

LUNCH 12:30 PM TO 1:45 PM

AFTERNOON WORKSHOPS 1:45 PM TO 4:45 PM

7 What makes a good board?

The board is responsible for making sure that the co-op is well governed and managed. Let us show you what it takes for a board to ensure the co-op's success as a viable business and a co-operative community.

Co-ops, culture and communication NEW

Disputes will always be part of living in a shared community. Establishing a positive co-op culture and communicating effectively can help reduce conflict in your co-op. Join us in exploring ways to build a strong culture of co-operation where you live. *this workshop pairs well with #2 in the morning*

9 Ask the lawyers: Model Rules 2.0

NEW

Spend an afternoon with experienced co-op lawyers Geoffrey Dabbs and Grant Haddock. They can't wait to tackle the toughest questions you can think of on the new model rules. And don't worry — if we run out of questions on the model rules, we'll make time for other legal issues you want to raise.

Members: the foundation of every successful co-op NEW

Are we doing enough to help members understand their role in the success of our co-ops? Let's talk about the needs and expectations of members and the role they play in making our co-ops healthy communities and great places to live.

Co-operation among NEW co-operatives: turning principle into practice The co-op

enterprise movement in BC is diverse and dynamic. But it's a well-kept secret. Come to this workshop to meet a panel of local co-op entrepreneurs, hear their stories and be part of a lively discussion to explore the untapped potential for co-operation among co-operatives here in BC.

12 Securing the future: NEW investment strategies for

nousing co-ops It's time for co-ops to think strategically about how they invest their reserves. Join us for an in-depth look at long-term investment strategies for housing co-ops. You'll leave with a good understanding of why a co-op's sound financial future includes a long-term investment plan and how to make it happen.



Co-op Housing Education Conference Saturday, April 11, 2015 Executive Hotel and Conference Centre Burnaby 4201 Lougheed Hwy, Burnaby





Register online at www.chf.bc.ca

For more information contact Cathy Miceli: members@chf.bc.ca or 604.343.2357 (toll-free 1.866.879.5111 ext. 140)

9 BRAND NEW WORKSHOPS

12 WORKSHOPS IN ALL TO CHOOSE FROM!

DISCOUNTS FOR MEMBER CO-OPS ONLY

Early

Register by Monday, March 30 and save \$10 off each full-day registration fee.

Island

Each Vancouver Island co-op will receive a \$65 travel discount.

Free

Member co-ops in Thompson Okanagan, Northern BC and Kootenay regions are eligible for two free registrations and one free hotel accommodation.

FEES PER PERSON, INCLUDES LUNCH

FULL-DAY RATES (TWO HALF-DAY WORKSHOPS)

Member	\$155
Discount if received by March 30	- \$10
Non-member	\$620

HALF-DAY RATES

Member	\$100
Non-member	\$400
Island co-op travel discount	- \$65

GST will be added.

CHF BC will bill your co-op after the conference. When you register online, you will be asked to confirm that your co-op has authorized your registration.

CANCELLATION

Cancel by 12 noon on Tuesday, April 7 — if not, we will invoice your co-op. Workshops with fewer than 10 people registered may be cancelled.

Workshop limit is 20 people but may increase.

CONFERENCE AT A GLANCE

9:00 am – 9:25 am: coffee, tea and registration

9:30 am – 12:30 pm: workshops

12:30 pm – 1:45 pm: lunch and registration

1:45 pm – 4:45 pm: workshops

CHF BC PAPER POLICY

Participants will have easy access to material from all conference workshops on our website after the conference.

"The Times They Are a-Changin"

These are changing times for housing co-ops: end of operating agreements, aging buildings, aging members and expensive rental markets. Co-ops need to plan actively for their long-term viability. Our conference program is designed with this in mind.

The **2020 Vision** program, brought to you by CHF BC and CHF Canada, will help your co-op achieve a sustainable future. Our goal is to support well-run, well-led co-ops that offer safe, secure homes and great communities for members. A 2020 Co-op will be in better shape to deal with the challenges that lie ahead. Let's take the next step on the road to your future together.

PORTABLE WORKSHOPS

Can't make it to the conference? Ask us to bring a workshop to your co-op. Contact education@chf.bc.ca.

Thanks to CHF Canada, RONA, K&A Flooring, CD Contract, AMSD with Merit Kitchens, and Trail Appliances for their contributions to the Federation's education program.

